

Retention: Making Every Volunteer Count

Evidence Based Practices On Retaining Volunteers

One Day Workshop

Participants will gain an understanding of:

- ✓ The eight key principles of volunteer retention.
- ✓ The various techniques that foster a long-term commitment from volunteers.
- ✓ The various techniques that build upon an effective short-term volunteer program.
- ✓ Effective strategies in retaining student volunteers for longer periods of time.

Location:

*Friday May 9th, 2008
Best Western Hotel,
700 Lakeshore Drive,
North Bay, ON
P1A 2G4
(705) 474-5800*

Workshop Outline

7:45am-8:30am - Registration.

8:30am-9:00am - Opening remarks and warm-up.

9:00am-10:30am - Discovering the eight key principles of volunteer retention.

10:30am-10: 50am - Morning break and refreshments.

10:50am-12: 15pm - The various techniques that foster long-term commitment from volunteers.

12:15pm-1: 00pm -Lunch Break

1:00pm-2: 15pm - The various techniques that build upon an effective short-term volunteer program.

2:15pm-2: 30pm - Afternoon Break

2:30pm-4:00pm - Effective strategies in retaining student volunteers for longer periods of time.

4:00pm-4: 15pm -Closing comments and evaluation.

Friday May 9th, 2008 – North Bay

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TVMS Registration Form
Retention; Making Every Volunteer Count

Tel: (705) 494-8339; Fax: (705) 494-9164
cthacker@sympatico.ca

Name: _____.

Address: _____

Phone: _____ **Fax:** _____.

E-mail _____.

Name of your Organization:

_____.

Registration fee of \$140.00; in order to be fully registered the workshop fee must accompany the registration form.

Registration fee includes 3 nutritional breaks, a business lunch and workshop material.

***Make registration fee(s) payable by cheque to**

TVMS
402 Cartier St.
North Bay ON P1B 8N5
Or

Registration Accepted online at www.cthacker.org and click on Workshop
Major Credit Cards Accepted

Facilitator Colin Thacker

Colin Thacker is a certified manager of volunteer resources of 30 years and has conducted numerous workshops focusing around the management of volunteers. He is a past president of the Ontario Association of Directors of Volunteer Services in Healthcare and a founding member of Professional Administrators of Volunteer Resources in Ontario (PAVR-O). In 1999, Colin was presented with the Linda Buchanan award by PAVR-O for his continued outstanding contributions in the Volunteer Administration field.

Colin has an honours degree in Political Science from Laurentian University, a diploma in Human Resource Management from Canadore College and a Masters degree in Education from Nipissing University. He is a current member of the Journal of Professional Development for the Educators editorial board.

Colin is the author of four books pertaining to volunteer management; Volunteering in a Unionized Environment, The CAPs Formula, The Triple Rs: Recruitment, Retention and Recognition of Volunteers and From Risk Management to Best Practices for Volunteer Programs. He has completed a Masters research thesis on mandatory Volunteerism that examined the attitudes of Ontario Secondary School Students towards the forty hours of community service work required for graduation. Colin has successfully completed an advanced diploma program in Volunteer Management from Washington State University.